

Diversity Training 1-Day

Description:

The issue of diversity and multi-culturalism is now a matter of importance for UK businesses following recently introduced legislation. It is now imperative that employers take into consideration the impact multi-cultural diversity can have on both the harmony of the workplace and possible legal implications of improper discrimination.

Prerequisites:

There are no prerequisites for this course as it is designed to be delivered to managers, supervisors and employees.

Objectives

The objective of this course is to promote the benefits of diversity in the workplace developing a diverse work culture. This course will also help you to identify situations where unintentional discrimination could take place.

Days of training: 1

Fundamentals of diversity

- Overview of diversity
- Identifying characteristics
- Identifying misconceptions
- Identifying approaches
- Advantages of diversity
- Identifying benefits

Identifying differences

- Cultural differences
- Identifying cultural differences
- Personality styles
- Identifying personality styles
- Addressing personality challenges
- Improving relationships

Overcoming barriers to diversity

- Barriers to diversity
- Identifying stereotypes and discrimination
- Dealing with discrimination
- Recognizing a negative approach to diversity
- Avoiding discrimination

Communicating in a diverse workforce

- Effective communication
- Communicating effectively
- Identifying communication challenges
- Evaluations and feedback
- Conducting evaluations and giving feedback

Managing diversity

- Manage diversity in a workforce
- Identifying the importance
- Identifying the process
- Develop a diverse workplace
- Avoiding pitfalls
- Identifying skills